



Shri Santaji Shikshan Vikas Sanstha's
Santaji Mahavidyalaya
Wardha Road, Nagpur
Accredited 'A' Grade by NAAC
Website- www.santajicollege.ac.in
Ph. : 0712-2283953

Policy of Grievance Redressal Cell

Implementation of Guidelines of Statutory/regulatory bodies

The Grievances of Students will be processed according to UNIFORM STATUTE No. 5 of 2019 of HIGHER AND TECHNICAL EDUCATION DEPARTMENT, Madam Cama Marg, Hutatma Rajguru Chowk, Mantralaya, Mumbai 400 032, dated the 25th February 2019. This Statute may be called the Maharashtra Public Universities (Functional Mechanism of Working of Students' Grievance Redressal Cell) Uniform Statute, 2019.

Organization wide awareness and undertaking on policies with zero tolerance-

In the beginning of the academic session a notice is sent to all the students about the Grievance Redressal Cell. The students are urged to register complaint against any incident of misbehaviour or misconduct including sexual harassment and ragging and not keep the matter concealed for any reason whatsoever to ensure a sound academic atmosphere. A warning is conveyed that those indulged in such kinds of misbehaviour or misconduct will be dealt strictly and shall be liable for actions as per the prescribed norms

Mecahnism for submission of online/offline students' grievances-

The college has offline mode of registration of grievances of students. The aggrieved students are asked to submit their grievances in writing so that accountability can be fixed matters can be verified in a fair manner.

Timely redressal of grievances through appropriate committees-

The grievances of the staff and students will be sorted out within the prescribed period.

Principal

Santaji Mahavidyalaya
Pt. Jawaharlal Nehru Marg,
NAGPUR-15.